

February 10, 2011

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Reference:

Certification of CPNI Compliance of United Utilities, Inc.

EB-Docket No. 06-36

Dear Ms. Dortch:

Enclosed is the 2010 CPNI compliance certificate of United Utilities, Inc. (TRS #801906) as required by section 64.2009(e) of the Commission's rules.

Please contact me with any questions or concerns.

Sincerely,

Christopher Spencer Chief Financial Officer

## Before the Federal Communications Commission Washington, D.C. 20554

CPNI Compliance Certification	)	EB Docket No. 06-36
To the FCC Enforcement Bureau,	)	United Utilities, Inc.
As Required by Section 64.2009(e)	)	TRS # 801906
Of the Commission's rules	)	

## UNITED UTILITIES, INC. CERTIFICATION OF CPNI COMPLIANCE

- 1. United Utilities, Inc. ("UUI") (TRS # 801906) is submitting this compliance certificate for 2010 pursuant to section 64.2009(e) of the Commission's rules.
- 2. UUI does not use CPNI for marketing purposes. Additionally, UUI does not share CPNI with any other company for marketing purposes, including affiliates, joint ventures, or independent contractors. This policy is documented in company procedures and company personnel are trained in the non-use of CPNI data.
- 3. UUI does not release CPNI information to customers or their agents without proper authentication. The authentication requirements are documented in company procedures and company personnel are trained in the authentication process.
- 4. There were no actions taken by UUI against data brokers in 2010 concerning CPNI, and there were no customer complaints to UUI in 2010 concerning the unauthorized release of CPNI.
- 5. This certification is signed below by an officer of UUI, who has personal knowledge that UUI has established procedures that are adequate to ensure compliance with the CPNI rules currently in effect and the statements contained in this filing are correct.

Christopher Spencer Chief Financial Officer